

FRONTLINE® BLDG. PRODUCTS INC. LIGHT COMMERCIAL WINDOW LIMITED WARRANTY

Frontline® Bldg. Products Inc. warrants to the original purchaser, that its Light Commercial window products will be free from manufacturing defects in materials and workmanship, as follows:

- a. If installed properly in a structure intended to be used and actually used for commercial purposes and multi-family dwellings, and which are five stories or less, non-glass portions of FrontLine® Bldg. Products Inc. windows (other than open (no glass) frames, and other than interior trim), shall be free from manufacturing defects in materials and workmanship for a period of two (2) years from the date of manufacture of the window. Interior trim on FrontLine® Bldg. Products Inc. windows shall be free from manufacturing defects in materials and workmanship for a period of thirty (30) days from the date of manufacture of the window. FrontLine® Bldg. Products Inc. does not warrant the quality or condition of windows sold with open frames (no glass) and such windows are sold “as is” and “with all faults.”
- b. Glass portions of FrontLine® Bldg. Products Inc. windows (other than decorative glass and/or custom ordered glass) shall be free from manufacturing defects in materials and workmanship causing seal failure for a period of twenty (20) years from the date of manufacture of the window.
- c. Decorative glass and/or custom ordered glass of FrontLine® Bldg. Products Inc. windows shall be free from manufacturing defects in materials and workmanship causing seal failure for a period of ten (10) years from the date of manufacture of the window.
- d. FrontLine Bldg. Products Inc. warrants that all factory applied interior paint and stain finishes in its Light Commercial Window Products will be free from “finish defects” for a period of two (2) years from the original date of manufacture.

This limited warranty applies to the original purchaser only. Original Purchaser must supply proof of purchase. All warranties provided by component manufacturers, if any, are hereby assigned to the original purchaser who purchased window products from FrontLine® Bldg. Products Inc.

If the product is determined to be defective during the warranted period, Original Purchaser’s sole and exclusive remedy is that FrontLine® Bldg. Products Inc. will, at its own option:

- Repair the defective product;
- Provide replacement product for the defective product; or
- Refund purchase price of the defective product.

- If FrontLine® Bldg. Products Inc. elects to provide replacement product for defective product, FrontLine® Bldg. Products Inc. will not be responsible for any costs of shipping, handling, installation, removal, reinstallation, labor, finish painting, or other incidentals related to the new or the defective product.

LIMITATIONS: FrontLine® Bldg. Products Inc. will not be liable for, and none of the above warranties apply to or cover problems, costs or losses caused by, arising from, or related to, any of the following:

- Improper installation
- Improper maintenance
- Misuse
- Chips or other breakage
- Stress cracks
- Slope glazing
- Installation in mobile vehicles
- Installation in commercial refrigeration
- Structural defects or settling
- Fire
- Corrosion or any finish failures of aluminum cladding or all-aluminum frame components due to environmental conditions such as salt spray, acid rain or other corrosive substances.
- Applications in seacoast areas due to corrosion.
- Conditions or use exceeding design standards.
- Natural disasters (flood, hurricane, typhoon, tornado, or other natural disaster not specifically listed here).
- Any FrontLine products installed in any face barrier system or exterior insulation finish system (EIFS) using stucco, or synthetic stucco is not covered under the Limited Warranty.
- Glass breakage or seal failure at locations above 3,500 feet above sea level, if product is not ordered with a breather or capillary tube system.
- Prolonged or excessive exposure to moisture or ground.
- Installation in sauna, swimming pool or hot tub rooms or other rooms with high humidity conditions.
- After market tints, films or coatings applied to glass surfaces.
- Variance of color, grain or texture of wood, and normal wear or discoloration of interior or exterior finishes.
- Cracked or broken glass or damage to product resulting from an accident, abuse, misuse, on-site construction, location at or adjacent to airports, alteration of any product, shattering due to heat build-up, or any cause beyond the control of FrontLine Bldg. Products, Inc.

- Damage caused by power washing, brick washing, acidic washing, or application or exposure to any chemicals, chemical fumes, or harsh or corrosive substance or environments (including, but not limited to, salt spray, airborne pollutants, mortar, mortar cleaner or alkali hydroxides).
- Improper painting, staining, or field finishing maintenance of wood surfaces, or failure to apply a good quality coating system to bare wood surfaces within 30 days after purchase.
- Installation of products in applications or environmental conditions above certified performance levels or exceeding design standards.

IN NO EVENT SHALL FRONTLINE® BLDG. PRODUCTS INC. BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING, WITHOUT LIMITATION, COSTS OF SHIPPING, HANDLING, INSTALLATION, REMOVAL, REINSTALLATION, OR FINISH PAINTING, ETC. IN NO EVENT SHALL THE AMOUNT DUE HEREUNDER BE IN EXCESS OF THE DEFECTIVE UNIT'S PURCHASE PRICE, WHETHER THE CLAIM IS FOR BREACH OF WARRANTY OR NEGLIGENCE OR OTHERWISE. SOME STATES DO NOT ALLOW FOR THE EXCLUSION OR LIMITATIONS OF INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES OR LOSSES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

TO THE MAXIMUM EXTENT ALLOWED BY THE LAW, THE EXPRESS WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER IMPLIED WARRANTIES OF ANY KIND (EXCEPT THE IMPLIED WARRANTY OF TITLE), INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, AND ALL SUCH IMPLIED WARRANTIES ARE HEREBY DISCLAIMED AND EXCLUDED BY FRONTLINE® BLDG. PRODUCTS INC. THE DURATION AND TERMS OF ANY IMPLIED WARRANTY THAT IS NOT EFFECTIVELY DISCLAIMED BY THIS PARAGRAPH SHALL BE THE SAME AS THE DURATION AND TERMS OF FRONTLINE® BLDG. PRODUCTS INC.'S EXPRESS WARRANTIES DISCUSSED ABOVE. HOWEVER, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NO ONE IS AUTHORIZED TO EXPAND OR CHANGE THESE WRITTEN WARRANTIES

If you wish to make a warranty claim, contact Frontline® Bldg. Products Inc. at the following address:

FrontLine® Bldg. Products Inc.
610 Jensen Drive
Medford, WI 54451

